

## **Provide responsible service of alcohol THHBF09B**

This unit deals with the skills and knowledge required to satisfy the requirements for responsible service of alcohol under State/Territory legislation. All persons undertaking training as part of a National Certificate in the service of alcohol must complete this unit. All elements are undertaken in accordance with legal provisions of the relevant liquor legislation. Evidence of competence must include demonstrated knowledge of legislation as detailed throughout the unit and in the Evidence Guide. It must also include knowledge of the underpinning reasons for and benefits of responsible service of alcohol reforms. Those developing training to support this unit must undertake consultation with the relevant State/Territory licensing authority.

After completion of course, students will be able to:

Identify customers to whom service may be refused

Prepare and serve alcoholic beverages responsibly

Assist customers to drink within appropriate limits

Assist alcohol affected customers

This unit applies to all enterprises where alcoholic beverages are served. It is a required unit for all staff serving alcoholic beverages.

